TAVANT

FINTECH

Partner with America's most innovative mortgage technology company

16+ years of experience

600+ certified mortgage professionals

50+ active clients

100% customer satisfaction

500+ projects delivered across North America

Origination
- For Consumer Direct
- Retail • Wholesale and Correspondent Channel • Realtor Originations

Servicing
- For Customer Servicing
- Hardship Assistance

Special Servicing
- For Default Management - Loss Mitigation
- Foreclosure • Bankruptcy • REO

Secondary and Capital Markets
- To manage the Sales Process, Investor Relations, Due Diligence, and Process Efficiency.

Partner Services
- For partner services like Mortgage Insurance, Title, and Closing.

Enterprise Mortgage Solutions
- For the Mortgage Business

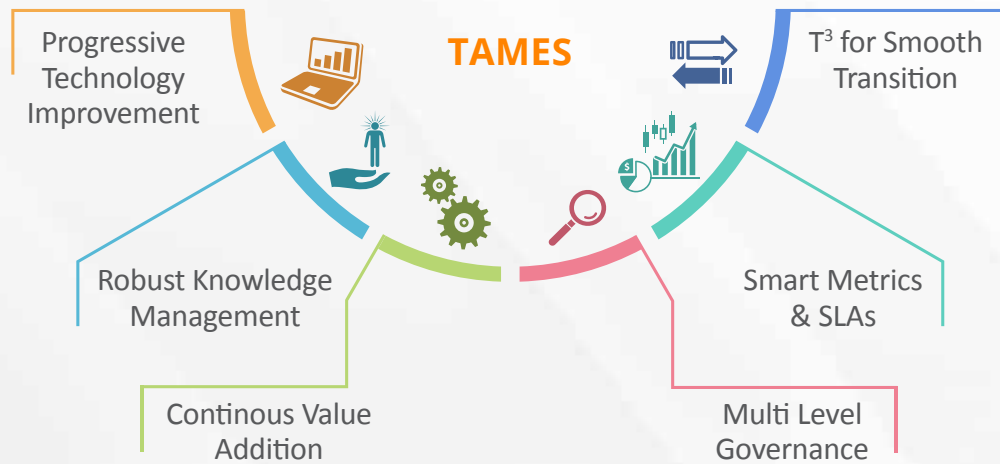|			
Mortgage Technology Transformation	Regulatory & Compliance Advocacy	Mortgage-Specific Software Testing	Mobile App Development
BI & Analytics	Mortgage Portals	Salesforce.com Integration / Consulting	Custom App Development

TAMES

- Progressive Technology Improvement
- T³ for Smooth Transition
- Robust Knowledge Management
- Smart Metrics & SLAs
- Continous Value Addition
- Multi Level Governance

TAVANT ADVANTAGE

- Expertise in developing large scale mortgage lending platforms
- Experience spanning the entire mortgage lifecycle
- **'Surround, not replace'** strategy for application modernization
- Solution accelerators that improve time to market

Increase Application Submissions

Improve Lead Conversion Rates

Lower Processing Costs Per Loan

Improve Borrower Retention

Transform Customer Experience

SUCCESS STORIES

Servicing Portal for a Top U.S. Mortgage Lender

- **Surround and Extend** - built a brand new **servicing portal** integrated with the existing servicing system
- **Responsive UI design** for multiple devices and browser support
- **Identical user experience** for borrowers and CSRs
- **Superior customer experience** - reduced call volume by **73%** and call duration by **8.6%**

Streamlined the Complete IT Process for a Leading Mortgage Lender in U.S.

- **24x7 production support** - L1 & L2 support for custom applications
- **End-to-end support for corporate website** - served as a single point of sale system for Retail, Correspondent and TPO channels
- **TRID implementation** - enabled full TRID compliance ahead of deadline
- Tavant's web portal solution **reduced call volume by 70%** and **call duration by 8%**
- **40% reduction to code base** - moved duplicate frameworks to reusable libraries, code refactoring and clean-up
- **96% defect removal efficiency** across all projects