



# TAVANT WARRANTY MANAGEMENT

Faster and Smarter Decisions with Connected Data







An integrated **Industry 4.0** enabled solution for end-to-end **Warranty Lifecyle Management** 

# **SUPPLIERS | OEMS | CHANNEL PARTNERS**

## **GLOBAL DEPLOYMENT READY**

Multilingual | Multicurrency | Business Unit Configurations

3%

Reduction in total warranty spend

30%

Reduction in claim processing time

50%

Increase in supplier recovery

**Up to 50%** 

Reduction in fraudulent claims

82%

Reduction in claims backlog

<5

Days of claims processing

**75%** 

Elimination of paper in process/communication

100%

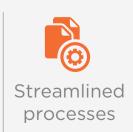
Elimination of duplicate claims

25%

Improvement in product return cycle time

### **VALUE PROPOSITION**













- Onfigurable rules, workflows and responsive UI
- Olosed loop warranty system
- Automated claim adjudication process

- Warranty failures and expenses analytics
- Integrated parts return management
- Omnichannel product registration

- Manage extended warranties and service contracts
- Automated product returns
- Quality issue management

- Supplier cost recovery
- Aftermarket intelligence
- Recall/Service campaign management

### **BUILT-IN WARRANTY INTELLIGENCE**

Al ready system providing actionable insights for cost leadership, aftermarket efficiency and revenue growth



Exhaustive schema to analyze comprehensive data sets



Standard KPIs and dashboards based on industry best practices



Machine learning algorithms for fraud scoring, failure prediction, warranty reserves and early warning analytics



Social listening for customer sentiment and campaign prediction

### TAVANT WARRANTY ON-DEMAND

- Future ready warranty system built on a platform that is easy to configure and enables faster time to market and automation
- Best in class rules framework to automate claim processing, enforce policy terms and validate supplier contracts
- One platform for all warranty/service/quality needs claims management, returns management, campaign management, supplier recovery, quality management
- Real-time reporting and dashboarding easy to create, use, configure and distribute
- Large customer base deployed globally with a proven ROI model









**№** 866-9-TAVANT